

FAQ'S



WHAT DO THE KIDS DO IN THE BEAUT TRUCK?

WE WILL PROVIDE A FUN ATMOSPHERE WITH MUSIC OF THEIR CHOICE, THE CANDY TRUCK (IF PRE ORDERED) AND A FUN MAKE UP RELATED PARTY GAME, THIS WILL BE FACE CHARTS WHERE THE KIDS DESIGN THEIR OWN FACE PAINT, THEN ONE BY ONE HAVE THE DESIGN OF THEIR CHOICE PAINTED ON THEIR FACE BY MYSELF.

DOES A PARENT/GUARDIAN HAVE TO BE PRESENT?

YES YES YES! WE ARE NOT A PARTY ENTERTAINER, I AM PROVIDING A PAMPER EXPERIENCE FOR YOUR PARTY. WHILST I AM DOING FACE PAINT AN ADULT HAS TO BE PRESENT TO OVER SEE THE OTHER KIDS AND MAKE SURE THEY ARE ALL HAPPY. I WILL HAVE ONE MEMBER OF MY TEAM TO HELP OUT BUT WE ASK A PARENT/GUARDIAN IS AROUND TOO.

IS FOOD INCLUDED?

AS ALREADY STATED, AN AFTERNOON TEA, WHICH CONSISTS OF CUPCAKES AND DRINKS ARE INCLUDED IN THE PACKAGE. FOOD IS NOT INCLUDED AND WE WOULD USUALLY RECOMMEND TO HAVE HAD A PARTY LUNCH OR DINNER IN THE HOUSE BEFORE OR AFTER THE PAMPER SLOT SO THE KIDS CAN ENJOY THEIR CUPCAKES AND CANDY TRUCK (IF PRE ORDERED). FOOD IS NOT ALLOWED IN THE BEAUT TRUCK.

ALLERGIES AND FOOD INTOLERANCES

UNFORTUNATELY WE CAN NOT ACCOMMODATE FOOD INTOLERANCES AND ALLERGIES, WE PROVIDE CUPCAKES, SOFT DRINKS AND SWEETS IF THE CANDY TRUCK IS BOOKED. WE DO NOT TAKE RESPONSIBILITY FOR ALLERGIES AND STATE THAT IF ANY CHILD HAS ISSUES WITH FOOD THAT THE PARENT PROVIDES THE CORRECT SNACKS AND PROVIDES IT READY FOR THE PARTY SO THE CHILD ISNT LEFT OUT. WE CAN NOT GUARANTEE WHAT INGREDIENTS ARE IN THE SNACKS AND CAN NOT RISK FEEDING A CHILD WITH ALLERGIES AND INTOLRANCES TO ANY INGREDIENTS. THE SAFEST OPTION IS TO SPEAK AND CHECK WITH ALL PARENTS BEFORE HAND.

DO I NEED TO STATE WHAT DESIGNS AND PAINT THE KIDS WANT BEFORE HAND?

WE ARE EQUIPPED FOR MOST STYLES OF FACE AND BODY PAINT, WE HAVE A FUN MENU FOR THE KIDS TO CHOOSE FROM AND THEY CAN DESIGN THEIR OWN AS PART OF THE PARTY GAME. HOWEVER IT IS RECOMMENDED YOU LET ZOWIE KNOW IF YOUR CHILD HAS SOMETHING IN PARTICULAR, FOR EXAMPLE GLITTER TATOOS, WE WILL ACCOMODATE THE BEST WE CAN BUT NEED PLENTY OF NOTICE.

WHAT DOES THE BEAUT TRUCK NEED FROM ME WHILST VISITING MY PROPERTY?

A DRIVE WAY, LAND OR AN OPEN SPACE IS NEEDED. THE BEAUT TRUCK IS 16 FEET LONG AND 8 FEET WIDE AND IS TOWED, SO ADDITIONAL ROOM IS NEEDED FOR MY CAR TO UNHOOK.

WE WILL NEED TO CONNECT TO YOUR HOMES POWER SOURCE TO POWER THE ELECTRICS OF THE TRUCK VIA A NORMAL PLUG SOCKET, DONT WORRY THIS IS TAKEN INTO CONSIDERATION WITH PRICING AND FOR A 2 HOUR PAMPER PARTY WILL COST YOU JUST £1.50. THE BEAUT TRUCK IS FULLY SAFETY TESTED AND ALL CERTIFICATES CAN BE PROVIDED IF NEEDED.

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WHAT IF THE KIDS HAVE SENSITIVE OR ALLERGIC TO PRODUCTS?

SOMETIMES THERE IS NO WAY TO TELL IF SOMEONE IS SENSITIVE OR ALLERGIC TO ANY PRODUCTS, ALL OF OUR HAIR, MAKE UP AND PAINT PRODUCTS ARE SKIN FRIENDLY, HOWEVER IF ANY CHILDREN ARE ALLERGIC TO ANY INGREDIENTS PLEASE LET US KNOW BEFORE HAND. WE'D RECOMMEND TO CHECK WITH ALL PARENTS FIRST. IF THERE ARE ANY ALLERGIES WE WILL HAPPILY CHANGE WHAT WE USE AND WILL NEVER EXCLUDE ANYONE!

ARE YOU FULLY INSURED AND DBS CHECKED?

THE BEAUT TRUCK IS FULLY INSURED, HOLDS FULL PUBLIC LIABILITY INSURANCE AND ALL OF OUR TEAM IS DBS CHECKED IN LINE WITH THE UK'S LAWS AND GUIDELINES REGARDING WORKING WITH MINORS AND VULNERABLE CHILDREN AND ADULTS.

DO YOU HAVE PERMISSION FOR IMAGES TO BE TAKEN?

BY BOOKING THE PAMPER PARTY YOU ARE COMMITTING TO IMAGES OF THE CHILDREN BEING TAKEN THROUGHOUT THE DAY. THESE IMAGES CAN BE USED ON OUR SOCIAL MEDIA AND ADVERTISING. IF ANY PARENTS DO **NOT** WANT IMAGES OF THEIR CHILDREN BEING TAKEN PLEASE LET US KNOW BEFORE HAND AND OF COURSE THIS WILL BE HONOURED.

WHAT ARE YOUR PAYMENT TERMS

UPON BOOKING £100 DEPOSIT IS TAKEN TO SECURE THE SLOT, THIS IS NON REFUNDABLE, ONCE DEFINITE NUMBERS OF THE PARTY IS CONFIRMED, FULL PAYMENT IS REQUIRED AND THIS SHOULD BE NO MORE THAN A MONTH BEFORE THE PARTY.

WHAT DOES THE BEAUT TRUCK NEED FROM ME?

A FLAT SMOOTH SURFACE WITH NO SLOPES.

A PARKING SPOT FOR MY CAR

A DOUBLE PLUG SOCKET WITHIN 5 METRES OF THE TRUCK

A MUSIC PLAYLIST FULL OF YOUR CHILDRENS FAVOURITE MUSIC

EAGER AND EXCITED CHILDREN

POLITE CHILDREN ONLY!

THIS IS A FUN AND LIGHT HEARTED EXPERIENCE, WE BRING A HAPPY AND LOVELY SERVICE AND EXPECT TO BE TREATED THE SAME WAY. RUDE OR NASTY BEHAVIOUR WILL NOT BE ACCEPTED AND THE PARENT CHAPERONING IS RESPONSIBLE FOR KEEPING THE CHILDREN BEHAVED AND HAPPY. WE CAN NOT TAKE RESPONSIBILITY FOR ARGUMENTS AND BICKERS, WE UNDERSTAND KIDS ARE KIDS BUT TO AVOID ANY DIS-EASE WITHIN THE GROUP WE ASK FOR FULL COOPERATION FROM PARENTS AND ADULTS.