

## Coronavirus (COVID-19) Infection Prevention & Control Policy

For

### FREELANCE HAIR AND MAKE UP BY ZOWIE - INHERKIT LTD

All of us have been affected by the coronavirus (COVID-19) pandemic.

I have missed being able to offer you the treatments that I know you love, and I am looking forward to seeing you again as soon as possible.

My priority is to keep you as safe as possible, and prior to re-opening the salon I have implemented a number of changes which I would like to make you aware of. During the time I have not been attending clients homes and not working, I have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Hairdressers and Beauty Therapists Ltd, the UK trade body for our industry. I have since made a number of changes in the way that I operate that you will notice at your next appointment.

#### Booking Appointments

If I feel ill or have symptoms of COVID-19, I will self-isolate immediately and cancel all appointments. This may mean that I have to cancel your appointment at short notice. I appreciate that this may be inconvenient but it is done entirely for your own safety. If your appointment is cancelled you will be able to re-book again after 2 week. This is strictly adhering the government health guidelines.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 - please advise me as soon as possible and **DO NOT LET ME VISIT YOUR HOME.**

*You will not be charged for any appointments which you miss due to illness/other.*

*All tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.*

*Wherever possible I will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.*

I will understand and not be offended if you wish to wear a facemask or wear disposable gloves when I visit your home if this is appropriate.

Please don't be surprised or upset if I use personal protective equipment (PPE) during my visit and during your treatment. This may include *disposable gloves / face masks / aprons where appropriate.*

I can confirm that the laundering of gowns and uniforms is a priority I *can* assure you that all laundry is washed at 60 degrees C

#### During your treatment

I understand the importance of hand hygiene and we will ensure that I wash our hands in according with NHS recommendations before the start of your treatment I will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let me know and *me* will do what I can to satisfy you.

All of these procedures have been implemented for your safety and mine.

We will continue to take advice from the Government and the NHS regarding safe practice and will amend them as necessary.

Thanks you for your understanding.

Zowie Pointing

Date - 4th May 2020



GUILD TRAINING  
INTERNATIONAL

This is to certify that

**Zowie Pointing**

has satisfied the requirements for the

**Guild Training International** qualification

**COVID-19 Infection Prevention  
and Control**

Training Centre **Guild Training International**

Date Awarded **04 May 2020**

Registration No **145187**

A handwritten signature in black ink that reads 'Lynne Archer'.

Lynne Archer  
Director of the Guild of Beauty Therapists

**theguild** of Beauty  
Therapists

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